

**MILTON COUNCIL ON AGING**  
**10 Walnut Street, Milton, MA**  
**Monday, January 9, 2023**

**MEETING NOTES**

In attendance: Board Chair Loraine Sumner, Director Christine Stanton, Doreen Harris, Caroline Kinsella, Roberta Leary, Jeanne Leslie, Marshall Levy, Marjorie Mahoney, Maryanne Merrigan, Denise Rochlin, Maryellen Sullivan and Sara Truog. Janet Mullen and Marie Zinkas were excused absences.

The meeting was called to order at 9:00 am by Chair Loraine Sumner who wished everyone a Happy New Year.

**Secretary's Report:** A motion was made and seconded to accept the minutes of the November meeting and the December meeting with one change from 450K to 401K.

**Treasurer's Report:** There was no report available for today's meeting.

**Director's Report:** Christine reported that all the special programmes were at full capacity. The Sleep Apnea class was canceled. A Property Tax Exempt class was added.

In February: 4-Week Workshop; Deja-Vu and Tricks of the Mind

John Clark, Historian.

Valentine's Day Trivia.

Men's Group Breakfast

SSES will speak on Volunteer opportunities and regulations.

Ten Days with Dad. Altezimer author

SSES Nutritionist.

James Michael: Baritone.

Carroll Center: adapting to Blindness.

Christine addressed the current transportation situation. Due to a large increase in the number of last minute cancellations and no-show clients, the COA needs a new policy to be in place effective February 1, 2023 regarding transportation bookings. The COA aims to provide transportation to those who are qualified and in need. In addition, the COA must pay the drivers when a ride is canceled within a 24-hour window and for no-show clients.

Motion made and seconded for a Ride Cancellation and No-Show Policy to read as follows:

A cancellation of any ride booking requires a minimum of 24 hours' notice. Canceling within the 24-hour window of your scheduled ride, or if a driver goes to your home and you are a no show for your ride you will be charged for the full amount of the ride.

If you cancel your ride within 24 hours, or are a no-show for three or more scheduled rides you will not be eligible to use the transportation services of the Council on Aging.

Please call the COA as soon as possible with any changes to scheduled rides. A private voicemail can be left 24 hours a day on the transportation line 617-898-4899.

**Friends Report:** Doreen Harris reported she has not had much success in recruiting new members to join the Friends Board. A Bling jewelry sale will be held in the Spring. Donations to the Friends have been good.

**SSES:** Maryanne reported that the SSES had been canceled. No report.

**Quality Report.** There have been 251 new members since July. 50 new members have qualified to use the COA transportation. Programs are up.

**Old Business:** Updated copies of the approved budget were handed out.

**New Business:** Caroline Kinsella reported there are no new guidelines on Covid. Next meeting will take place on Monday, February 13, 2023.

Meeting adjourned at 9:45 am  
Respectfully submitted,  
Roberta Leary, Board Secretary